

As a CSI Pacific registered athlete, this document provides some important information on **changes that will affect you in 2025.**

## Accessing CSI Pacific / PacificSport Benefits

As a CSI Pacific athlete in BC, you are eligible to receive benefits through over 300 of our [community partners](#). You may have received a digital card which you can use to access benefits. At the start of February 2025, we will be moving to a digital *passport* which will streamline access to CSI Benefits and help to support our generous community partners who offer discounts to you.

### What's Changing:

1. Interim Card – At the beginning of January you will receive an interim card that will be used to access benefits. This card will expire February 14, 2025. The card example below will not have a head shot and we have informed community partners to verify using a piece of personal ID with picture (i.e. secondary ID)



2. Benefits Passport - By the beginning of February, all benefits will be accessed through the new digital passport. We will be continuing to update on the transition to the passport in January and will be providing instructional videos. **PLEASE DO NOT TRY TO ACCESS THE DIGITAL PASSPORT PRIOR TO IT BEING LAUNCHED.**
3. Subscription. In order to update on the use of the benefits *passport*, you may be invited to access our subscription onboarding in the new year in order to continue your access to benefits until your sport's expiry date. If you are no longer nominated by your sport you will no longer have access to benefits. If you are

nominated, you must complete the CSI Pacific Enrollment waiver and complete subscription onboarding to access CSI Pacific / PacificSport services and benefits.

We appreciate your understanding and patience as we work to provide a more seamless and efficient process for accessing CSI Pacific / PacificSport benefits and services. As a reminder, benefits should only be used by the athlete and are not transferable to other people including family members. Please watch the video below to find out more about benefits.



- Watch video: <https://www.youtube.com/watch?v=to8hq5XGwhU>

Thank you,  
The Athlete Coach Services Team